



*Le Domaine de La Réserve*

PRASLIN - SEYCHELLES

Dear respectful guests,

The management and staff care about the experience of every single guest and family member who enters our doors and our sole purpose, as always, is your health and safety. We hope and pray that you stay safe, sound and healthy.

In light of the impact and changes caused by the novel **COVID-19 (Coronavirus)**, we want to ensure and reassure you that we are focused round-the-clock on the health and safety of all our guests, residents and employees. Considering the rapidly evolving COVID-19 (Coronavirus) situation, we are taking standards for hygiene and cleanliness very seriously, as well as additional steps to ensure the safety of our guests and staff members. Le Domaine De La Reserve has set-up procedures to follow the guidelines of the World Health Organization (WHO) and local health authorities. We are adopting all the published standard recommendations and following the authority's regulations to reduce exposure to and transmission of a range of illnesses, which include hand and respiratory hygiene, and safe food practices.

Our team and staff members are adhering to the latest guidance and hygiene protocols, we assure you that they are well trained to handle situations that may occur at our hotel and we have confidence in their abilities.

We will continue to monitor the situation closely to ensure the safety of each one of you and we will keep updating this communication regularly. We are doing our best to provide you with a very safe and healthy stay at Le Domaine De La Reserve amongst your family and loved ones.

I would like to introduce you to the measures we are taking to monitor the situation which has been introduced by WHO such as daily screening of temperature, social distancing, sanitizing your hands and washing your hands.

**Grateful if you could come by reception before having breakfast and before any exercise for temperature screening during the whole duration of your stay.**

Thank you so much for your comprehension and understanding of this situation.

We wish you a good stay with us, please stay safe and keep social distance.

Best regards,

Ms. Jaya Sookun

Front Office Manager